

DLM500 Vision Release



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DLM500 Vision Release Guide

Summary of Changes



September 2016


The following is a summary of the changes released as part of the DLM500 Vision update:

Consultation Manager


-  **Yellow Card** - Electronic Yellow Card reporting is now integrated in Vision and allows you to:
 - Create a populated Yellow Card report directly from the current **Drug Allergy and Intolerance - Add** screen and when inactivating a repeat master where the reason is **Allergy/intolerance**.
 - Send a completed Yellow Card report to the MHRA web service (England and Wales only. You can also preview and print the report.
 - View existing Yellow Card reports created in Vision. See [Editing an Existing Yellow Card Report](#).
 - View automatically created Daybook tasks for saved unsent Yellow Card reports.




When the report is created, it is automatically populated with the information on the Allergy and Intolerance form along with specific patient and practice information where available.

-  **Graphnet CCG Portal** - If supported in your area, Graphnet is now available from the pick list in the **Links** tab, see [Graphnet CCG Portal](#) (page 8).
-  **CPRD** - Your scheduled extract has been updated to include all Yellow Card data.


-  **Patient demographic ribbon** - To enable you to quickly see the DCR consent status of a patient, the blue patient demographic ribbon has been updated to display:
 - **Patient can see this record** if all the following conditions are met:
 - Control Panel - DCR** enabled for practice.
 - Registration - DCR** enabled within the selected patients Registrations Online Services tab.
 - Consultation Manager** - The selected patient record contains Read codes **91B..00 Patient registration data verified** and **9344000 Electronic record notes summary verified**.
 - DCR Review App** - Any category enabled.
 - **Patient May see this record** is displayed - If one or more, but not all the above conditions are met.
 - **No message** - If the DCR option in Control Panel - File Maintenance - Online is not selected.

Apps Controller


-  **Patient Overview App** - To assist in the managing of your patient's online services, a new Online Patient Services tab has been added to the Patient Overview App. It allows you to view a snapshot of:
 - Practice Level Settings
 - Patient Status
 - Patient Level Settings
 - Record Level Settings

See *Patient Overview App on-screen help*
http://www.inpshep.co.uk/DLM500/Apps_Controller/index.htm#63917
 for full details.
-  **Diabetes Management Screen - Glomerular Filtration Rate (GFR) and Albumin Creatinine Ratio (ACR)** have been added to the **Investigation** section.
-  **Asthma Management Screen - FEV1, FVC and FEV1/FVC** have been removed from the available graphs as they include both predicted results and percentages which could potentially skew the results.
-  **COPD Management Screen - FEV1, FVC and FEV1/FVC** have been removed from the available graphs as they include both predicted results and percentages which could potentially skew the results.


Registration

-  **Online Services Tab** - The Online Services tab within Registration has been updated to accommodate the increasing number of functions that are now available online for your patients, see *Registration - Online Services Tab* (page 6).

Mail Manager

-  **Pathology Message Header** - The issue of a multiple tab pathology message header not being highlighted in red when an abnormal result is received, has been addressed.

Patient Services

-  **Patient Services** - This release includes the following enhancements to Patient Services:
 - You can now choose to allow your patients to view their demographic information and update phone numbers and email addresses via the Patient Services website, see [Patient Access to Demographic Information](#) (page 4).
 - The Online Service User (OSU) is being introduced, this new restricted account type offers your patients the ability to book appointments online, see [Online Services User](#) (page 6).
 - You can now choose to allow your patients to order Acute Therapy online, see [Registration - Online Services Tab](#) (page 6).

Key:



New functionality



Update to existing functionality



Bug Fix

Patient Services

The following changes have been made to Patient Services:

Patient Access to Demographic Information

Providing they are registered for Online Services, you can now enable your patients to view and/or update certain aspects of their demographic information. This is designed to save admin time within your practice

To enable this facility:

1. From the Vision front screen, select **Management Tools - Control Panel - File Maintenance**.



2. Click **Online**, and the **Vision Online Services** screen is displayed.

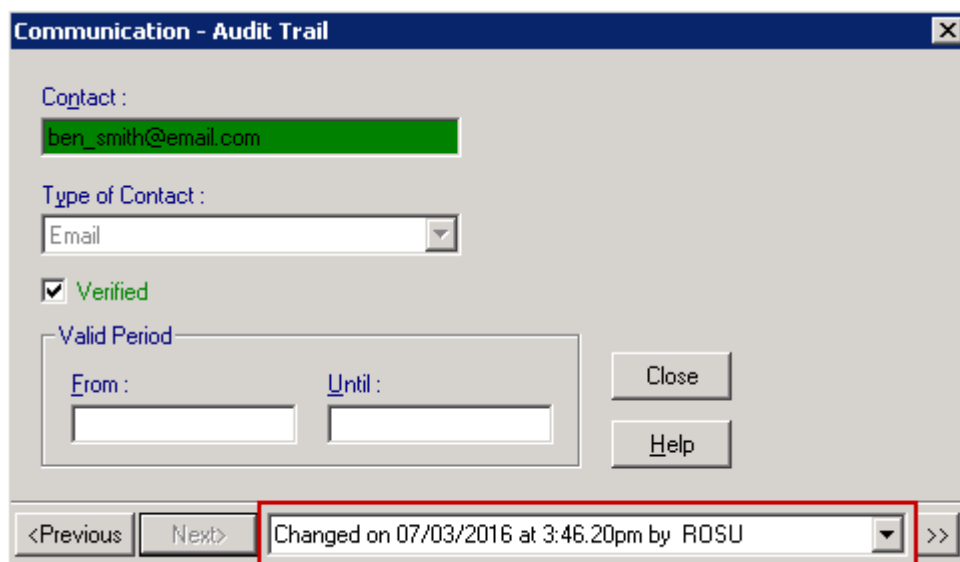
A screenshot of the 'Vision Online Services' configuration window. The window has a title bar with a close button. It is divided into three main sections: 'Global', 'Services', and 'Demographics'. In the 'Global' section, there is a checked checkbox for 'Enable Vision Online Services' with a 'Configure..' button to its right, and an unchecked checkbox for 'OSU'. The 'Services' section contains several options: 'Appointments: [checked] Enabled' with a 'Configure..' button; a 'Prescription:' sub-section with 'Repeat: [unchecked] Enabled' and 'Acute: [unchecked] Enabled', each with a 'Configure..' button; 'ROSU Message: [unchecked] Enabled'; 'Summary Data: [unchecked] Enabled'; and 'Detailed Coded Record: [unchecked] Enabled'. The 'Demographics' section, which is highlighted with a red border, contains two unchecked checkboxes: 'View' and 'Auto Update'. At the bottom of the window are three buttons: 'OK', 'Cancel', and 'Help'.

Control Panel - File Maintenance - Online - Demographics

3. Select from:

- **View** - Tick to enable your patients to view their own:
 - **NHS Number/CHI Number/H+C Number**
 - **Name details** (surname, forenames and title)
 - **Gender**
 - **Date of Birth**
 - **Preferred email address**
 - **Main Address** including the Postcode
 - **Telephone Numbers** (latest recorded mobile and home number)
 - **Marital Status**
 - **Ethnic Category** (latest recorded)
 - **Usual GP** (title, first name and surname)
 - **Branch Surgery attended** (determined by the **Notes kept at** option in the patient Registration) r
- **Auto Update** - Tick to enable your patients to be able to update their own:
 - **Home phone number**
 - **Verified mobile number**
 - **Preferred email address**

The audit trail shows the update has been made by ROSU, indicating a patient submitted amendment.



Communication - Audit Trail showing ROSU

If your patients do update their demographic information via Patient Services, the next time that patient is selected in Vision, a [PDS Mismatch](#) screen is displayed. Check the update is by ROSU and providing it is, the update should be accepted.

Registration - Online Services Tab

Available Online Services are now displayed in a list, this makes it much easier to see at a glance the online status of a selected patient.

| Function | Enabled | Notes |
|-----------------------|-------------------------------------|---------------------------------------|
| Global | <input checked="" type="checkbox"/> | |
| Appointments | <input checked="" type="checkbox"/> | Previously exceeded maximum DNAs S... |
| Repeat | <input checked="" type="checkbox"/> | |
| Acute | <input type="checkbox"/> | |
| ROSU Message | <input type="checkbox"/> | |
| Summary Data | <input checked="" type="checkbox"/> | |
| Detailed Coded Record | <input type="checkbox"/> | |

Online Services enabled are ticked, and truncated Notes can be seen

Patient Registration - Online Services tab

- Simply tick to enable, the **Online Services Module Access** screen for the service selected is displayed. Enter notes if required and click **OK**.
- The Prescription tab has been split into two list items:
 - **Acute** - Initially enabled if the practice has selected to allow Acutes from the **Online** option within **Control Panel - File Maintenance**, disabled if not. Tick to enable.
 - **Repeat** - Initially enabled if previously enabled under the Prescription tab, disabled if prescriptions have never been enabled for this patient. Tick to enable.

Online Services User (OSU)

The Online Service User (OSU) is a new online service that enables your patients to access and book online appointments without going through the full online registration process.

To allow OSU registrations at your practice:

1. From the Vision front screen, select **Management Tools - Control Panel - File Maintenance**.



2. Click **Online** Online, and the **Vision Online Services** screen is displayed.

Global

Enable Vision Online Services Configure..

OSU

Services

Appointments: Enabled Configure..

Prescription:

Repeat: Enabled Configure..

Acute: Enabled

ROSU Message: Enabled

Summary Data: Enabled

Detailed Coded Record: Enabled

Demographics

View

Auto Update

OK Cancel Help

Control Panel - File Maintenance - Online - OSU

3. Tick **OSU** to enable this option for your patients.

If a patient has registered as an Online Service User, their **Registration - Online Services** tab displays **Global** and **Appointments** options only:

| Function | Enabled | Notes |
|--------------|-------------------------------------|-------|
| Global | <input checked="" type="checkbox"/> | |
| Appointments | <input checked="" type="checkbox"/> | |

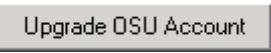


Patient Registration - Online Services tab, OSU registered patient


You can disable patient access by removing the tick at any time should the account be misused or be felt to be inappropriate.

 **Note** - Within the **DCR Review App** the **Allow patient access** tick box is unavailable as an OSU user does not have access to any service apart from booking appointments.

Upgrading an OSU Account to a Registered Online Services User (ROSU)

Patients that have registered as an OSU should be encouraged to complete the Registration process so they can take full advantage of all the online services offered by your practice. To upgrade an OSU account to a full Registered Online Services User (ROSU):

1. From the selected patient's registration screen, select the **Online Services** tab.
2. Click **Identification** and record in the usual way.
3. Click **Upgrade OSU Account** , the button changes to **Create Online Account** .
4. Click **Create Online Account**  to continue and print the patient's **Patient Services - Registration Details** letter.

 **Remember** - Any time you click on **Create Online Account** all online service account data for the selected patient is reset within Vision. The patient's history in Patient Services is retained.

Graphnet CCG Portal

Graphnet enables you to log directly into your CCG portal from within Consultation Manager.

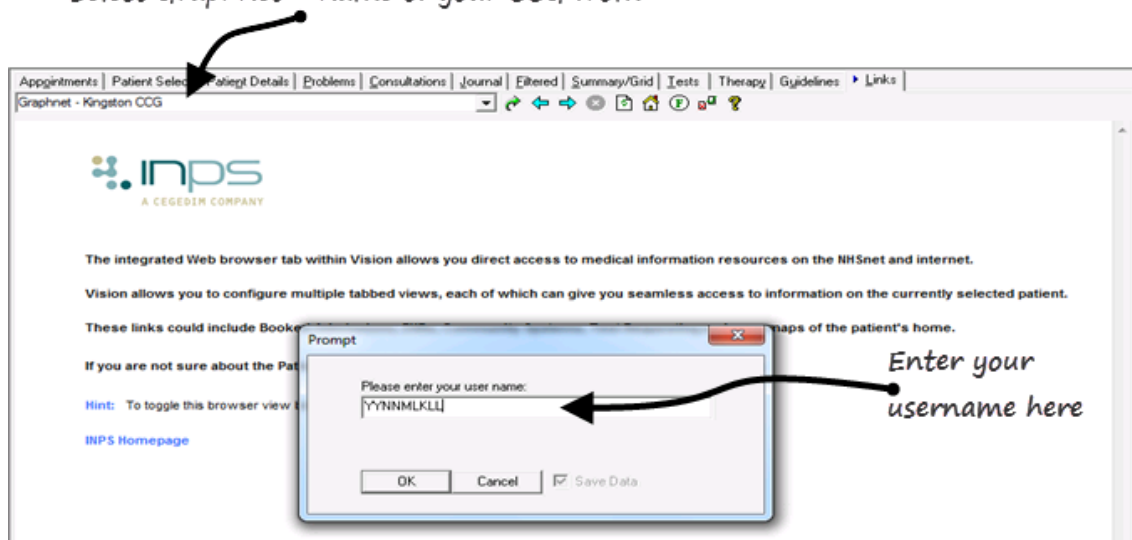
To use Graphnet:

1. From Consultation Manager, select a patient in the usual way.
2. Click the **Links** tab.

 **Note** - If you do not have a links tab, see *on-screen help* http://www.inpshelp.co.uk/DLM500/Consultation_Manager/index.htm#20579 for details.


3. Select **Graphnet - name of your CCG** and you are prompted for a user name.

Select Graphnet - name of your CCG from



Graphnet CCG Portal

4. Enter your user name as provided by your CCG and click **OK**.
5. The password screen is now displayed, enter the password you have set up and click **OK**.
6. You are now logged into your CCG's portal via Vision.

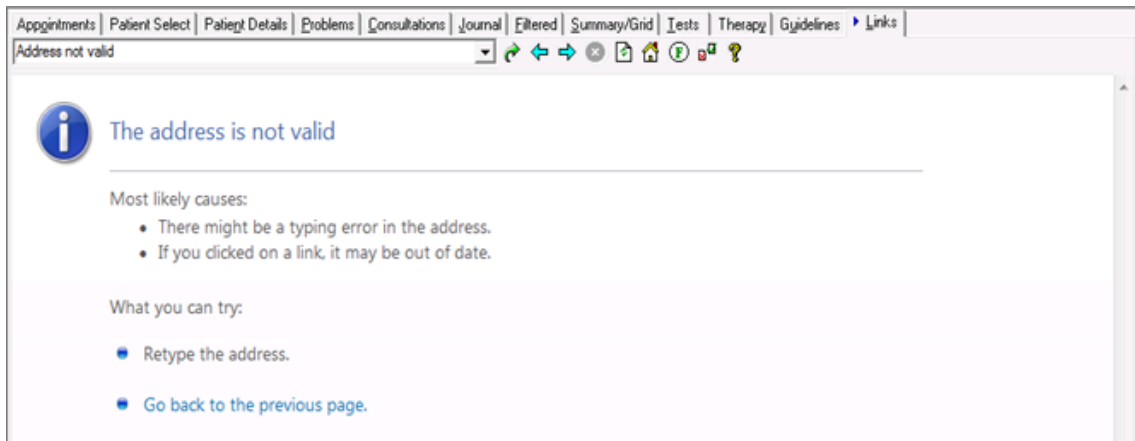
 **Important** - If you get your user name or password wrong three times you are locked out and need to contact your CCG to get your account unlocked.

Error Messages within Graphnet

These are the error messages you may see whilst working with Graphnet:

The address is not valid

Should you enter the wrong user name or password, a standard internet message is displayed:

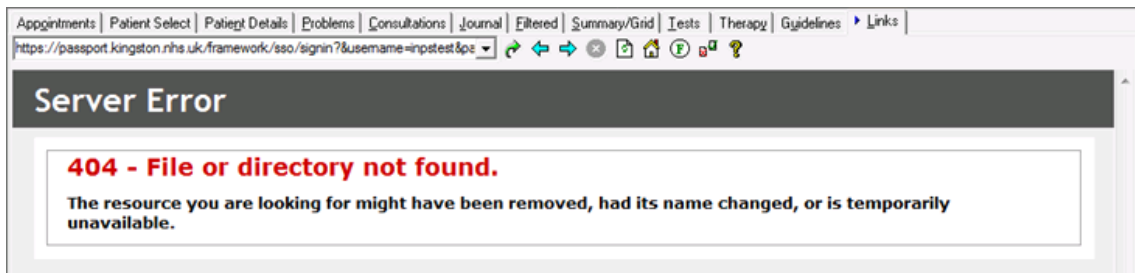


The address is not valid

Check your details, select **Graphnet - name of your CCG** and try again. Contact your CCG should you require assistance with your user name and password.

Server Error

If you try to select a patient that is not registered to you, a Server Error - 404-File or directory not found is displayed:



Server 404 error

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