

---



# Disable Automatic App Updates

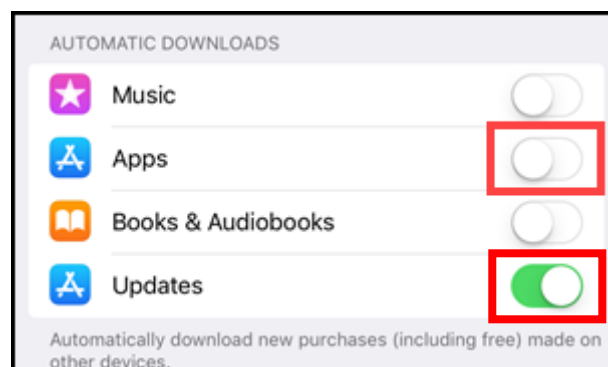
## Overview

Automatic app updates can be switched off to ensure you have closed and uploaded all encounters before upgrading.

---

## iOS Devices

1. Tap the **Settings**  button.  
The settings view displays.
2. Tap your name.  
The Apple ID view displays.
3. Select  iTunes & App Store **iTunes & App Store**.
4. In the **Automatic Downloads** section, next to **Apps** and **Updates** slide the button to off.



---


**Note** - When accessing the app store in the future, do not select update all, choose the individual apps that you wish to update excluding Vision Anywhere.

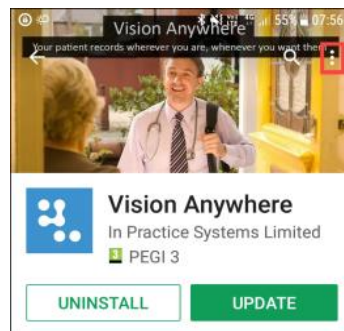
---

---

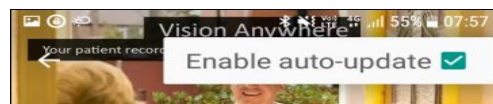
## Android Devices



1. Go to the **Play store**.
2. Search for Vision Anywhere.
3. Tap on the app.  
The app overview displays.
4. Tap the **Options**  button at the top right corner of the screen.




5. Remove the tick from the **Enable auto-update** box.

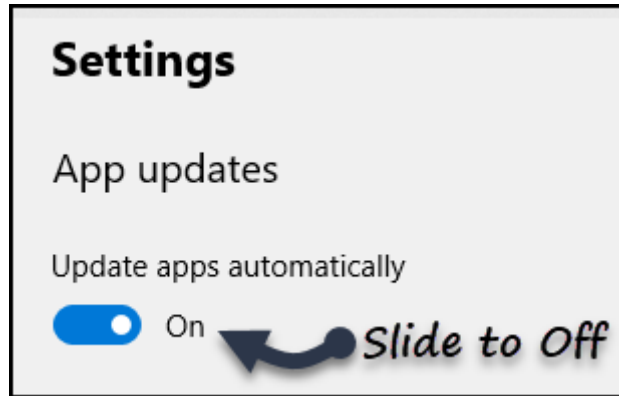


Vision Anywhere no longer automatically updates.

---

## Windows 10 Devices

1. Open **Microsoft Store** on your device.
2. Select the **More**  button at the top right.
3. Choose **Settings** from the dropdown list.
4. In the **App Updates** options, slide the button to **Off**.

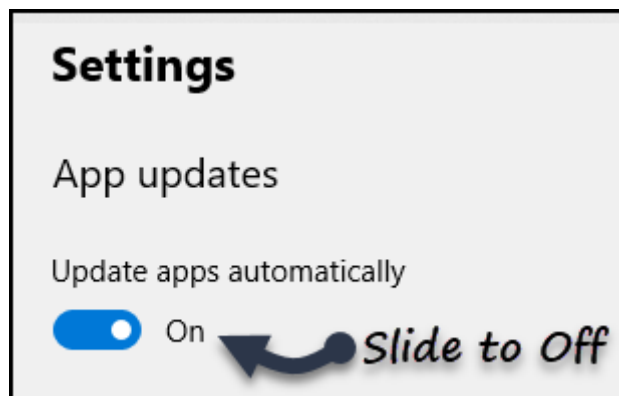


5. Updates are now disabled.

---

## Windows 8 Devices

1. Open **Microsoft Store** on your device.
2. Move the cursor to the right to activate the **Charms Bar**.
3. Choose **Settings** from the bar.
4. Select **App Updates** from the sidebar.
5. In the **App Updates** options, slide the button to **Off**.



6. Updates are now disabled.